



MODERN MOTOR TRIMMERS

Quality Policy

POL MMT HR 0008

Last Reviewed

Gavin Maher

Next Review

22 September 2024

Modern Motor Trimmers is a privately owned and operated Australian Company that is involved in the supply, installation, maintenance and repair of premium quality ISRI® seats and suspension seating products and other related products and services.

Modern Motor Trimmers is committed to delivering reliable quality outcomes that match or exceed the expectations of our clients and continuously improve the quality of the service and products provided.

In order to achieve this commitment, Modern Motor Trimmers will:

- Incorporate the Modern Motor Trimmers values into operational activities and business objectives
- Set Quality objectives at appropriate levels of the organisation
- Continually monitor value delivery within existing clientele
- Implement continuous improvement programmes and plans to assist in the delivery of business and quality objectives
- Plan, deliver and monitor appropriate resources, including people, training, and infrastructure, to achieve Modern Motor Trimmers objectives, fulfil our clients expectations and maintain the Modern Motor Trimmers Management System
- Implement process for planning, contract management, client relationship, and operational controls, including supplier and subcontractor management, to satisfy Modern Motor Trimmers and client business requirements
- Consult with clients and stakeholders to identify their changing needs and expectations and communicate the importance of meeting these needs appropriately across the organisation
- Develop, monitor, review and evaluate the effectiveness of the Modern Motor Trimmers management system.

Modern Motor Trimmers recognises that adherence to the Modern Motor Trimmers Management System is essential for the realisation of business objectives and this Policy.

Garry Spouge

MANAGING DIRECTOR